

FreeQuest Leave Tracking Application

Privacy Policy

§ 1. Information on the processing of personal data

1. The administrator of personal data is the Service Provider - Applandeo limited liability company with its registered office in Kraków (Miłkowskiego 3/302 st., 30-349 Kraków, Poland), KRS: 0000513618, NIP: 6762477117.
2. Providing personal data is voluntary, but necessary to achieve the individual purposes of their processing.
3. Personal data is collected and processed for the purposes of realizing the legitimate interests of the personal data administrator, i.e. in particular: implementation of the process of selling services, enabling the provision of certain services by electronic means, making settlements, servicing an electronic account in the data administrator's network, handling submitted reports or inquiries, contacting (including in connection with the transactions handled), as well as for tax and accounting purposes, for archival and statistical purposes. The e-mail address may be used for marketing purposes after giving such consent.
4. The data subject has the right to request the administrator to access their personal data, rectify them, delete or limit processing at any time, the right to object to the processing, as well as the right to transfer their data and the right to file a complaint to the supervisory body of the President of the Personal Data Protection Office.
5. The management of the granted consents takes place via the customer support address: support@freequest.pl
6. Withdrawal / modification of consent does not affect the lawfulness of processing carried out on the basis of consent before its withdrawal / modification.
7. The data will be processed no longer than it is necessary to achieve the abovementioned purposes, but no longer than until the consent is withdrawn or modified. After this time, the data may be processed until the expiry of the limitation period.
8. The data controller takes steps to ensure the security of the collected and processed personal data, and in the event of a breach - informs the competent state authorities in order to detect the perpetrators and prevent future violations. Any natural person whose data will be breached will be informed about it.
9. The data stored by the Service Provider includes the data required when creating the Account: name and surname, e-mail address, account type, IP address, geolocation data obtained on the basis of the IP address and data necessary for payment processing, if the user has a paid Account: home address and invoice details (optional - if the User needs an invoice).
10. In order to optimize the functioning of the Application and communication with Users and people interested in the Service, the Service Provider uses external websites:

- Google Analytics and Google Firebase - for statistical purposes related to the need to optimize the appearance and functionality of the Application and the offer. As part of this tool, we obtain Users' demographic and geolocation data as well as data about the equipment they use.
- MixPanel - for statistical purposes related to optimize the functionality of the Application and the offer. As part of this tool, we obtain demographic and geolocation data of users and data about the equipment they use.
- Sentry - to track errors in applications

§ 2. Information about cookies

1. The Service Provider, in connection with the use of the Application, uses two types of cookies - session and permanent. Session files are stored only until you leave the Application (by entering a different page, logging out or turning off the browser). Permanent files are stored on the user's device until they are deleted by the User or for the time specified in their settings. The Service Provider uses the following cookies:

Necessary for the operation of the Application:

- to determine which country the person is from to show the local price offer in the correct currency;
- thanks to which the language of the website visitor is determined or saved.

Optional cookies:

- Marketing - collecting data enabling us to prepare statistics, thanks to which we learn about Users' preferences and behaviors. The analysis of these statistics is anonymous. For these purposes, the Service Provider uses the Google Tag Manager service.

Each visitor can at any time change the settings of his browser and block cookies or each time obtain information about their placement on his device. To disable or limit the operation of cookies on your computer, please refer to the information available on the manufacturer's website of Your web browser.